



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re application of:
McKenna et al.

Serial No.: 10/032,027

Filed: December 20, 2001

For: System and Method for Presenting Queue
Lengths of Various Media Used by Service
Centers

§ Confirmation No. 5816
§ Art Unit: 2616
§ Examiner: Steven Blount
§

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT IN RESPONSE TO FINAL OFFICE ACTION

MAILED APRIL 5, 2006

Dear Sir:

This paper is being filed in response to the final Office action mailed April 5, 2006.

No fees, including extension of time fees, are believed necessary for consideration of the present paper. However, if any fees, including extension of time fees are necessary, the extension of time is hereby requested, and the Commissioner is hereby authorized to charge any fees, including those for the extension of time, to Haynes and Boone, LLP's Deposit Account No. 08-1394.

Amendments to the Claims are reflected in the listing of claims, which begins on 2 of this paper.

Remarks begin on page 5 of this paper.